



Certificate of Completion

Congratulations, Jean-Luc Hayes

Advance Your Skills as an IT Help Desk Specialist

Learning Path completed on Feb 13, 2018 at 05:16PM UTC • 17 hours 42 min

By continuing to learn, you have expanded your perspective, sharpened your skills, and made yourself even more in demand.

Top skills covered

Help Desk Implementation, IT Management, Service Desk

Head of Content Strategy, Learning

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